



Circulation Department launched curbside service in March of 2020, in the height of the COVID pandemic. We continued to improve this service, thus rebranding it and implementing "Holds2Go" in June 2020. It has been highly utilized and continues to be a mainstream patron service at the Main library.

196,913
visitors came to WCPL
locations last year.

27,670 people have a card at our library,
6,821 that were new cardholders.
Print materials totaled 289,479.
Add the 10,951 ebook/eaudios we own for
300,430 items in the collection.

Children's & Teen Departments at Main adapted in many ways to the COVID pandemic. Both departments provided Take and Make craft kits for patrons searching for things to do at home. Another way they provided services to our community was by learning to move our story time readings online and to Facebook Live.

Technical Services was able to purchase, catalog, and process all of the materials that our budget would buy even with many hours spent cleaning and screening. This was during a time when publishing and our vendors experienced many challenges due to the pandemic.

We lent our items to libraries
outside of our system 400 times
and brought in 815 items upon
patron request.

336,964 downloads of e-Content contributed to a total of
680,684 Checkouts.

Reference Department offered programs with a difference for the safety of our patrons and staff during COVID-19. All Seed Exchange requests were made online. Hugely successful Crafty Adult project videos garnered **1423** views. Williamson County Master Gardeners Association and WCPL shared the *Tennessee Search for Excellence Award* for our collaboration on our Garden Talk series.

Highlights at the Branches
Bethesda and College Grove's Summer Reading Program Kick-off Carnival brought a return to a little normalcy and many happy faces.
Fairview staff was proud of serving the community throughout the pandemic. Bringing back Story Time was a big part of getting back to normal for everyone.
Leiper's Fork was able to resume in-house programming in November 2020 using meeting space provided by Parks & Rec.
Nolensville had a fun, slumber party themed story time where stuffed animals spent the night at the library.

WCPL had **4,418** uses of public internet computers
and **27,579** wireless sessions.
601 programs were offered and attended by
16,416 people.

Special Collections Department published the book, Excellent Citizens and Notable Partings, and brought our patrons remote access to Ancestry® Library Edition, one of the most important genealogical collections available.

Visit us online at WCPLOTN.org